UI Bulletin #121b

Subject: Transport Mode Message/Battery Light Flashing

Models Affected: GM Passenger Cars and Light Duty Trucks (including 2500/3500HDs)

Model Years: 2011 and beyond

Date: September 10, 2014

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ADVISORY:

Note: This bulletin has been created using information for the GM Service Information Bulletin #11-08-49-001

Condition/Concern:

Some customers may comment that there is a "Transport Mode On" message displayed in the DIC and/or the red battery light is flashing. The transport mode is intended for use on vehicles being shipped over long distances, and includes vehicles shipped into and outside of the United States and Canada.

Some products will be shipped from the assembly plant with the Transportation Mode On. The feature reduces the electrical load on the battery when the vehicle is parked, which extends the battery stand time.

To alert the operator that the mode is on, the red battery telltale will be flashing and if equipped with a DIC, it will display a Transport Mode On message. 24 hours after transport mode is turned on, with the vehicle Off, the key must be used to enter the vehicle, as the following functions will be disabled: Passive Entry, Remote Keyless Entry, Content Theft. Exit lighting timers will function but will be reduced.

Note: *For PEPS vehicles in transportation mode, the key fob will operate for the Start/Stop button, as long as the fob is inside the vehicle.*

When the vehicle is running, the only difference in operation will be the DIC Message and Battery Telltale on. The Passive Entry and Remote Keyless Entry functions are restored with the ignition in run.

The intent of the feature is to prolong battery stand time. The mode may be left on while the vehicle is in dealer inventory. Also a customer may want to use the mode if the vehicle is going to be stored. The method to turn the mode off is the same to turn the mode on. Refer to the section below for the method to turn the mode off and on.

Disclaimer: GM Upfitter Integration Technical Bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service and/or modification of a vehicle. These properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. Contact GM Upfitter Integration for information on whether the information is applicable your vehicle.

Repair/Recommendation:

2015 Chevrolet City Express Procedure

To turn the Transport Mode Off, it will be necessary to remove the X51A Fuse Block — Instrument Panel Cover, push down the shorting pin and turn the ignition key 2 times to the run position without turning the vehicle on. To put the Transport Mode back on, with ignition off, remove the X51A Fuse Block — Instrument Panel Cover, pull up the shorting pin, and turn the ignition key 2 times to the run position without turning the vehicle on. Confirm by message on display.

2011-2015 Vehicle Procedure (excluding 2015 City Express)

To turn the Transport Mode On/Off, it will be necessary to start the vehicle, activate the hazard flashers, press the brake pedal (automatic transmission) or clutch pedal (manual transmission) then press and hold the Start/Stop button or turn the ignition key to the crank position for 15 seconds. (The engine will turn Off on push button vehicles.) The same steps are used to turn on the feature.

Note: *When removing the Chevrolet SS from Transport mode, the "Service Front Camera" message may appear in the DIC, no codes are set and should appear only one time. Cycle ignition once to clear. No diagnostics or repairs are required.*

2010 Chevrolet Camaro Procedure

To turn the Transport Mode On/Off, it will be necessary to activate the hazard flashers, turn the ignition key to the crank position, and then hold it in the crank position for 15 seconds. The Transport Mode Off message will be displayed and the Battery light will turn off.

2010 Cadillac SRX Procedure

To turn the Transport Mode On/Off, it will be necessary to push and hold the Start/Stop button while the brake is applied for 15 seconds or until the Transport Mode Off message is displayed. For SRX, if Transport Mode is active, this causes the RKE system to only work when the ignition is On or the BCM is awake (approximately 20 minutes after ignition off).

Note:
On vehicles that are shipped from the assembly plant with the transportation mode on, turning the feature off is included in the normal PDI process time. No additional warranty claims should be submitted to disable or enable this feature.

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